

Mr. John Dixon
Executive Director, Food

Mr. Mark Bolland
Chief Executive
Marks and Spencer Group Plc
Waterside House
35 North Wharf Road
London
W2 1NW

Dear Mr. Dixon and Mr. Bolland,

I am a regular customer at Marks and Spencer. I am concerned about the amount of pesticides used and residues that might be present in the food I and my family consume. I want to choose safe and healthy food and want to be reassured that my supermarket is taking measures to provide me with that.

Hence having read Pesticide Action Network's findings on Marks and Spencer's performance on pesticide issues I am very happy to see that you are taking extensive measures to reduce pesticide use in your supply chains. It has also highlighted for me the extremely important area of pesticide use for cosmetic purposes as an area where you need to take some action.

I am asking you to

- Reduce the use of pesticides for cosmetic purposes. I would prefer to eat fruit and vegetables with minor blemishes than them be doused with multiple pesticides.

As your loyal customer I hope that you share my apprehensions about pesticide use for aesthetic reasons and the issues related to food waste due to appearances. I look forward to hearing about your progress.

Regards,